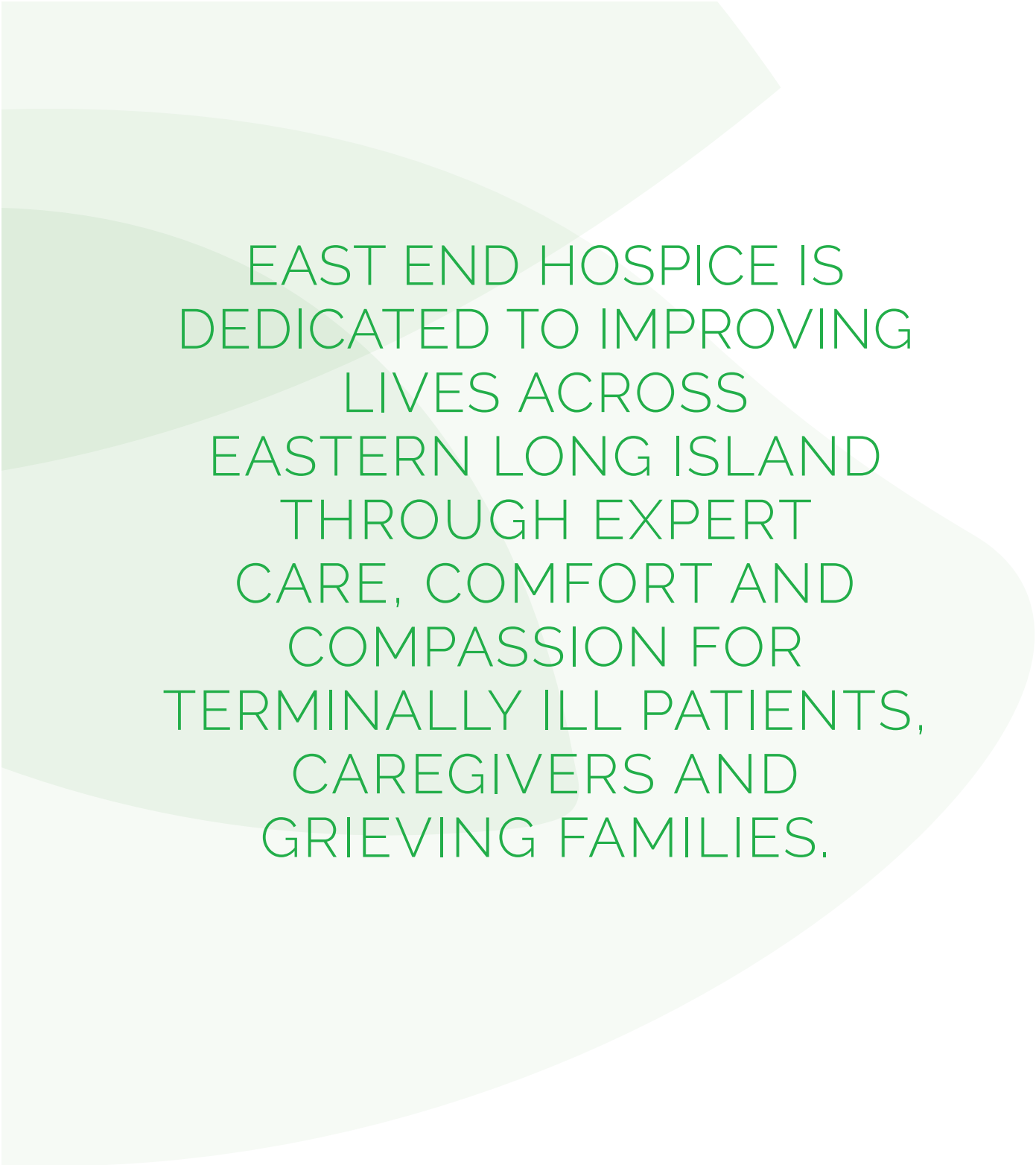




# EAST END HOSPICE

A NEW YORK STATE CERTIFIED HOSPICE





EAST END HOSPICE IS  
DEDICATED TO IMPROVING  
LIVES ACROSS  
EASTERN LONG ISLAND  
THROUGH EXPERT  
CARE, COMFORT AND  
COMPASSION FOR  
TERMINALLY ILL PATIENTS,  
CAREGIVERS AND  
GRIEVING FAMILIES.

HOME HOSPICE  
SERVICES

KANAS CENTER  
FOR HOSPICE CARE

ZINBERG FAMILY  
BEREAVEMENT CENTER

631.288.8400 [eeh.org](http://eeh.org)





Camp Good Grief Reunion community art project

## PHILOSOPHY OF CARE

Hospice is life-affirming with a focus on quality of life.

Hospice does not hasten death. It prioritizes comfort and dignity for the dying.

Hospice care is multi-disciplinary and involves a team approach to provide an array of services for patients and families.

Hospice care is individualized to meet patients' and caregivers' needs.

EEH offers home hospice and bereavement services to people living on Eastern Long Island.

The EEH Kanas Center for Hospice Care provides inpatient services to any individual whose pain or symptoms cannot be managed at home, regardless of where they live.

## EAST END HOSPICE STANDS OUT

The region's only independent, nonprofit hospice provider for more than three decades

Highest rated Long Island-based hospice according to medicare.gov's Care Compare

A New York State Top Ten Hospice Provider according to the Hospice & Palliative Care Association of New York State (2021)

Awarded Hospice Honors by HEALTHCAREfirst (2016-present)

Caregiver satisfaction rating greater than 98.5%

Innovative programs, including We Honor Veterans and Equine Therapy

Great staff and volunteer recruitment and retention

Extraordinary community support

New York State Department of Health certified since 1991 and Joint Commission Accredited since 1997





## HOME HOSPICE SERVICES

When a person is admitted to hospice at home, EEH develops an individualized plan of care for the patient and their loved ones managed by an interdisciplinary team of healthcare professionals including social workers, nurses, hospice aides, volunteers, chaplains, and others.

All medical care is provided under the direction of the patient's primary physician or the EEH Medical Director - depending on the patient's preference.

### A PATIENT'S PLAN OF CARE MAY INCLUDE:

Medications and medical equipment, such as oxygen and hospital beds, delivered to the home.

Personal care, such as bathing, dressing, and feeding, performed by hospice aides.

Visits by nurses and nurse practitioners, who are available 24/7 to educate caregivers about their loved one's day-to-day needs.

Emotional support and help with practical matters, like insurance benefits and final arrangements, from licensed social workers.

Alternative therapies such as massage and Healing Touch.

Visits from volunteers to offer socialization and caregiver respite.

Spiritual guidance and pastoral care.





## KANAS CENTER FOR HOSPICE CARE

1 MEETING HOUSE ROAD, WESTHAMPTON BEACH, NY

Opened in March 2016, East End Hospice's Kanas Center for Hospice Care is the only dedicated hospice facility in the region. The state-of-the-art Kanas Center accommodates short term care for patients whose pain or symptoms cannot be managed at home. The Kanas Center accepts all eligible patients regardless of where they live.

TAKE A VIRTUAL TOUR



### FEATURES:

Expert end-of-life care to address patients' medical, emotional and spiritual needs.

Patient suites include private facilities, ample storage and outdoor space.

Round-the-clock skilled clinical staffing under the direction of East End Hospice's Medical Director with excellent nurse-patient ratios and a dedicated social worker.

A 24-hour visitation policy that accommodates family, guests, and pets.

Public areas that feature a curated collection of artwork including a Great Room, library and kitchenette.

A six-acre campus bordered by the Aspatuck Creek that features native plantings, gardens and walking paths.



# ZINBERG FAMILY BEREAVEMENT CENTER

Grief and bereavement support helps people navigate loss, process their feelings and develop the language needed to express their emotions. Licensed professionals and trained volunteers provide:

Outreach to hospice families for at least one year and beyond if needed.

Group and individual therapy for people of all ages.

Camp Good Grief for children ages 4-17.

Special programming using a variety of therapeutic modalities including art, breathwork, music, pet and equine therapy.



Photo credit, top: Dana Shaw/Express News Group



## HOSPICE VOLUNTEERS ARE ESSENTIAL

An East End Hospice volunteer is specially trained to care, share, listen and understand. Volunteers do so much that matters. They:

- |  |                                     |
|--|-------------------------------------|
| Bring the outside world to someone who is homebound. | Share times of joy or sadness.      |
| Offer companionship.                                 | Prepare light meals.                |
| Provide respite for caregivers.                      | Provide transportation.             |
| Listen and offer a comforting hospice presence.      | Help celebrate special occasions.   |
| Provide bereavement support.                         | Help at EEH Thrift Shop and Events. |
| Volunteer at Camp Good Grief.                        | Assist at EEH Offices.              |



## FREQUENTLY ASKED QUESTIONS

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### WHO IS ELIGIBLE FOR HOSPICE CARE?

When a cure is not an option, patients can choose hospice to shift the focus of their care to quality of life and symptom management. Hospice is a palliative care model specially designed for terminal illness. Diagnoses include cancer, heart failure, COPD, Parkinson's, ALS, kidney failure, Alzheimer's and more.

### WHO REFERS PATIENTS TO HOSPICE AND HOW DOES THE PROCESS WORK?

Anyone can make a referral to East End Hospice by calling 631.288.8400. Once the referral is made, an intake coordinator gathers the necessary paperwork from the patient's healthcare provider. A nurse or social worker will then schedule an admission visit in the patient's home or make arrangements for the patient to be transferred and admitted to East End Hospice's Kanas Center for Hospice Care in Westhampton Beach.

### WHERE DO YOU PROVIDE CARE?

EEH provides home hospice in the Towns of Southampton, East Hampton, Shelter Island, Southold, Riverhead and Eastern Brookhaven, including Eastport, Manorville, the Moriches, Mastic, Shirley, Brookhaven, Bellport, East Patchogue, Medford, Yaphank, Middle Island, Ridge, Shoreham and Wading River, as well as Fisher's Island.

### CAN A HOSPICE PATIENT RECEIVE CURATIVE TREATMENT?

The goal of hospice is to keep people comfortable by managing pain and symptoms and offering emotional support. Should a patient wish to go to the hospital or pursue treatment, they can revoke hospice at any time.

### WHO PAYS FOR HOSPICE AND BEREAVEMENT SERVICES?

Hospice care is reimbursed by Medicare, Medicaid and most private insurances. EEH accepts all patients regardless of their insurance status and does not bill for copays, deductibles or other expenses. Bereavement services are offered free of charge.

## PHILANTHROPY

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East End Hospice is Eastern Long Island's only independent, not-for-profit hospice. Charitable donations sustain our work. Philanthropy improves lives across the East End through programs and services that would not otherwise be possible. These include EEH's Charity Care Program, all programs offered through the Zinberg Family Bereavement Center and Camp Good Grief. Insurance covers around 80% of the cost of caring for our patients. We accept all patients regardless of insurance status and no patient or family ever receives a bill for care.

East End Hospice is a registered 501(c)3 charitable nonprofit organization, tax ID number 11-2878502. Contributions are tax-deductible to the extent allowed by law. To learn more about opportunities to support East End Hospice call 631.288.7080. Donate online at [eeh.org/donate](http://eeh.org/donate).



## EAST END HOSPICE CONTACT INFORMATION

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To make a referral or inquire about hospice or bereavement services, call 631.288.8400

To speak with someone at the Kanas Center for Hospice Care, call 631.288.8100

To inquire about Camp Good Grief, call 631.288.8400 or email [info@eeh.org](mailto:info@eeh.org)

To learn about volunteering, call the volunteer coordinator at 631.288.8400

To support East End Hospice, call the Development Office at 631.288.7080

To contact or donate to our Thrift Shop call 631.288.3268

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### **PRESIDENT & CEO**

Mary C. Crosby, RN, MPH

### **MEDICAL DIRECTOR**

Louis J. Avvento, MD

### **HOSPICE PHYSICIAN**

John E. Hunt, III MD

### **EAST END HOSPICE**

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Westhampton Beach, NY 11978

### **EAST END HOSPICE KANAS CENTER FOR HOSPICE CARE**

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Westhampton Beach, NY 11978

[eeh.org](http://eeh.org) | [info@eeh.org](mailto:info@eeh.org)

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Follow us on Instagram

**HOSPICE**  
HONORS



Provision for payment - Medicare, Medicaid and most private insurance carriers have a provision for payment for hospice care. No one will be denied care by East End Hospice because of the inability to pay.

East End Hospice does not discriminate on the basis of race, color, national origin, age, gender, sexual orientation, religion, citizenship, alienage, veteran status or any classification protected by federal, state or local law in admission or access to treatment or employment in its programs or activities.

